



# PEOPLEDOC BY ULTIMATE SOFTWARE'S HR SERVICE DELIVERY PLATFORM EMPOWER HR TO PUT PEOPLE FIRST

At PeopleDoc by Ultimate Software, everything we do is focused on the belief that your employees should receive the same level of service as your best customers. And we know HR has the power to make this happen when they have the digital help they deserve.

Integrates with all HCM systems

Never before has HR had access to cutting-edge technology that transforms both HR operations and the employee experience. PeopleDoc has developed the only integrated HR Service Delivery platform that makes it easy for HR to help employees anytime, anywhere. While consumers have been enjoying useful digital experiences daily, HR hasn't had the power to provide these experiences to employees and their own teams. Until now.

## Increase HR Agility and Productivity



PeopleDoc's HR Service Delivery platform makes it easy for HR to help employees, anytime anywhere, from a simple question to a complex event such as a maternity leave. Integrating with your HRIS, our software makes it easy for HR teams to automate almost any manual process, respond to employee requests, and actively manage all related employee documents - all within a platform built to mitigate security risks and reduce compliance headaches. See for the first time what your workforce really wants from you and how you can increase HR productivity.

- ▶ Provide employees with better service, faster
- ▶ Give your HR teams the best technology to get the job done, including the ability to save templated responses, to access employee files directly from within a case, and to automate manual work
- ▶ Eliminate manual, repetitive tasks for streamlined processes
- ▶ Quickly generate complex documents as part of a process or case
- ▶ Reduce the workload for your front line HR representatives by providing self-service options for employees
- ▶ Measure performance to quickly identify opportunities for improvement

### Achieve Strategic Business Goals

- ▶ Proactively manage HR compliance
- ▶ Power your HR Shared Service Center
- ▶ Run and optimize your processes, including onboarding, internal transfers, and offboarding
- ▶ Align employees during a merger or acquisition
- ▶ Support every step of an employee's lifecycle

*Whatever your HR operations model, an integrated HR Service Delivery platform gives you the power to support the digital workforce.*

### Improve the Employee Experience

- ▶ Provide a great experience for employees throughout various processes like crossboarding, relocation, promotions, tuition reimbursement, patent remuneration, and more
- ▶ Easily manage employee requests, whether the employee is remote, in a different geography, or without a desk and computer
- ▶ Enable transparency into processes and requests so employees can track their status
- ▶ Offer information on-demand and self-service options via the knowledge portal



#HRMatters



## How it Works

Help employees anytime, anywhere. Employees search the personalized knowledgebase for information on HR policies and processes. When they are ready to act, they can easily submit a request to HR that gets routed to the right person or team to manage it through the workflows in case management. The HR representative can automate a process based on that request or other business drivers, so it's easy for employees, managers, and HRBPs to complete the required tasks - and compliance is a breeze.

Any documents generated as a result of these processes or cases, or from other HR systems, automatically flow into an employee file, giving HR an easy, centralized way to access HR documents and comply with local regulations. View dashboards to quickly understand how you can improve your HR Service Delivery and the overall employee experience.

## The PeopleDoc Platform



## What Makes Us Different

PeopleDoc's unique approach gives our clients a competitive advantage. When you partner with us, there are some universal benefits - whether your company is 200 people or 200,000.



Adoption is critical to the success of any enterprise software. Our products are designed to be **user-friendly**. We make the experience as easy as possible for any user, from the employee searching for help, to the people manager approving a request, to the service center representative answering a complex employee question, to the HR leader looking for insights and analytics.

Our dedicated **focus on HR** means we both understand the unique needs of HR and have built the right solutions to support you. There is no competition for HR priorities in PeopleDoc's R&D budget or roadmap.



With experience helping global HR teams, we've also understood the massive business benefits you can drive by reducing risk in the countries you operate in. Our **compliance expertise and capabilities** enable you to proactively manage compliance in any country where you have employees, avoiding fines and mitigating risk.

PeopleDoc is a solution designed to **easily connect with your existing HR systems**. There is no need to re-enter data that already exists in another HR system, and no need for your IT team to build complex code that gets systems to communicate.



## PeopleDoc by Ultimate Software

PeopleDoc by Ultimate Software is committed to putting people first. The PeopleDoc HR Service Delivery platform helps HR teams upgrade the employee experience, improve HR agility, and ease compliance management.

PeopleDoc's cloud solutions provide employee case management, knowledgebase, process automation, employee file management, and eVault capabilities. PeopleDoc is part of Ultimate Software, a leading global provider of cloud-based human capital management solutions serving thousands of customers worldwide.

More information about PeopleDoc by Ultimate Software is available at [www.people-doc.com](http://www.people-doc.com).

